



Republic of the Philippines
Office of the President
COMMISSION ON HIGHER EDUCATION
REGIONAL OFFICE XI
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MEMORANDUM FROM THE REGIONAL DIRECTOR

No. 038 s. 2022

For : **PRESIDENTS/HEADS OF PUBLIC AND PRIVATE HIGHER EDUCATION INSTITUTIONS (HEIs)**

Subject : **REQUEST FOR FEEDBACK FOR THE CHED RO XI FIRST QUARTER CITIZEN/CLIENT SATISFACTION SURVEY (CCSS) OF FY 2022**

Date : **March 24, 2022**

In line with our pledge to sustain and strengthen the quality of service we provide to our clientele, we would like to request your feedback on the level of satisfaction with the services you have availed of and received from the Commission on Higher Education Regional Office XI during your transactions in the **1st Quarter of Fiscal Year (FY) 2022**. Through your responses, we will be able to identify best practices and challenges encountered, especially in the new normal, to ensure the quality of service that we provide.

You may access the CHED RO XI Client Satisfaction Survey Form through this link: <http://bit.ly/CHED11CCSS>. We hope to receive your responses on or before 31 March 2022 (Thursday).

Your feedback is greatly appreciated.


MARICAR R. CASQUEJO, Ph.D., CESO III
Director IV

