MEMORANDUM FROM THE REGIONAL DIRECTOR No. 088 s. 2022

For

: PRESIDENTS/HEADS OF PUBLIC AND PRIVATE HIGHER EDUCATION

INSTITUTIONS (HEIS)

Subject: REQUEST FOR FEEDBACK FOR THE CHED RO XI SECOND QUARTER

CITIZEN/CLIENT SATISFACTION SURVEY (CCSS) OF FY 2022

: June 24, 2022 Date

In line with our pledge to sustain and strengthen the quality of service we provide to our clientele, we would like to request once again your feedback on the level of satisfaction with the services you have availed of and received from the Commission on Higher Education Regional Office XI during your transactions in the 2nd Quarter of Fiscal Year (FY) 2022. Through your responses, we will be able to identify best practices and challenges encountered, especially in the new normal, to ensure the quality of service that we provide.

You may access the CHED RO XI Client Satisfaction Survey Form through the following link:

http://bit.ly/CHED11CSS

We hope to receive your responses on or before 30 June 2022 (Thursday).

Your feedback is greatly appreciated.

MARICAR R. CASQUEJO, Ph.D., CESO III Director IV

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Control Number: 2022-__-